

MY WALLET/CREDIT CARD IS LOST/STOLEN. WHAT DO I DO NEXT?

Both theft of property and lost property can be reported at yrp.ca/ReportIt. Lost/stolen cards should be reported to your bank as soon as possible to prevent theft. If your cards have been used, report it to your bank immediately.

MY PERSONAL INFORMATION HAS BEEN USED WITHOUT MY PERMISSION. SHOULD I FILE A POLICE REPORT?

If you are contacted by someone requesting payment for an unfamiliar account, or otherwise notice that an unfamiliar account has been opened with your information, you may be a victim of fraud. To protect your credit history and prevent future problems you should fill out an identity theft report at yrp.ca/ReportIt.

You should also alert these agencies immediately to protect your credit rating:

TransUnion (Ontario)
1-800-663-9980
transunion.ca

Equifax
1-800-465-7166
consumer.equifax.ca

HOW DO I REPORT A FRAUD?

If you think that you, or someone you know, has been the victim of fraud, contact the York Regional Police non-emergency line at 1-866-876-5423.



Deeds Speak

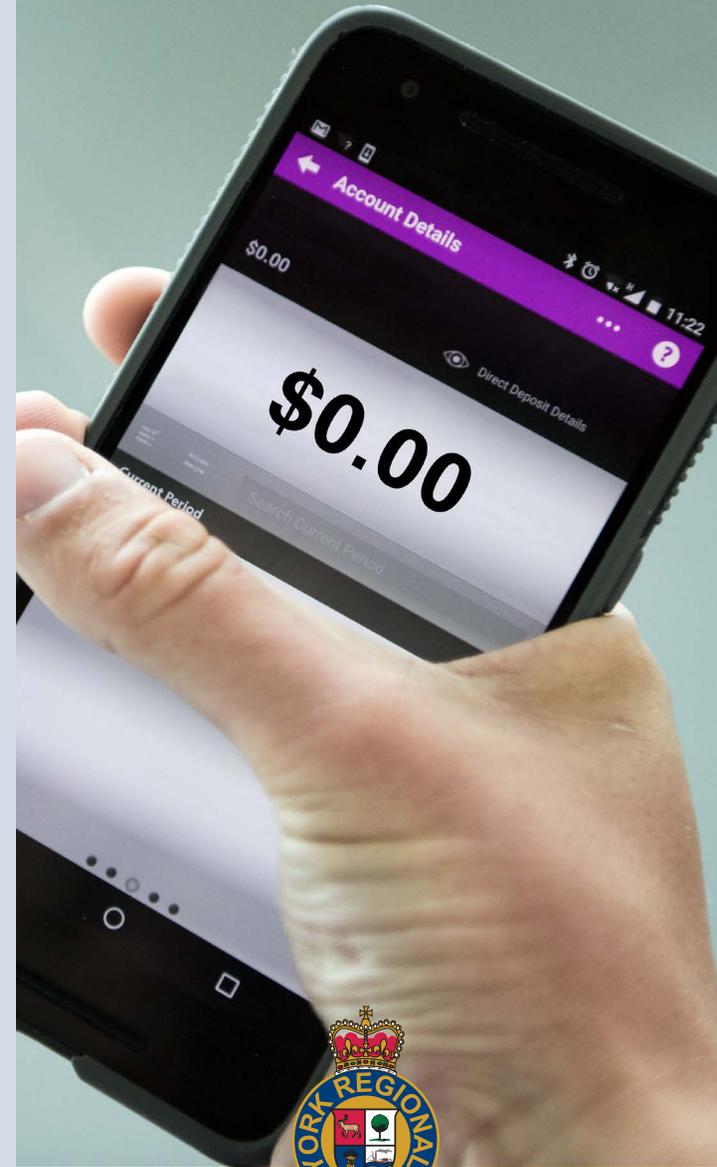
Financial Crimes Unit
1-866-876-5423 ext. 6612
fraud@yrp.ca

York Regional Police can provide this document in an alternate format upon request.

To make such a request, please call 1-866-876-5423 ext. 7677, or email accessibility@yrp.ca.



1-866-876-5423 | info@yrp.ca | yrp.ca



AVOID FRAUDS

Protect yourself and save your money.

Protect yourself and save your money by avoiding these popular frauds in York Region.

DATING AND ROMANCE FRAUDS

Fraudsters take advantage of legitimate dating sites to prey upon people seeking companionship. Often, they will establish rapport and friendship with their victims, sharing pictures or even gifts, before requesting money for some kind of need, such as moving closer to the victim, leaving their home country, or paying legal bills to finalize a divorce or separation.

In almost every case, the victim will never recover their financial loss and will be required to pay any outstanding debt incurred.

HOW CAN I PROTECT MYSELF?

Be aware that people of any gender and age could become the victim of a romance scam. Online profiles can be easily faked or stolen.

Do not share personal details, like a birth date or address, with someone you've never met. Do not send intimate photos or video of yourself to anyone, as they could be used in an attempt to blackmail you.

Take caution if you notice that someone:

- Professes their love for you before you meet them
- Always has an excuse not to meet in person
- Claims to live near you but works overseas
- Shares personal details that are inconsistent with their online profile



CANADA REVENUE AGENCY FRAUDS

Scammers pose as a Canada Revenue Agency (CRA) employee, aggressively asking you to pay outstanding taxes. Often, these fraudsters will tell victims that they will face legal consequences, such as fines or jail time if they don't act within a certain amount of time. They may make their demands by phone, text, or email.

In some instances, scammers may tell unsuspecting victims that they have received a tax refund. In these cases, victims are asked to provide personal or banking information, such as a social insurance number, credit card number, bank account number and/or passport number, indicating they will deposit the amount to the victim's account.

HOW CAN I PROTECT MYSELF?

Learn to verify your tax status for yourself online at canada.ca/en/revenue-agency. CRA employees can also be verified online and by phone. Know that York Regional Police does not engage in tax collection and does not arrest individuals for overdue taxes.

Be aware that the CRA will never:

- Demand immediate payment by Interac e-transfer, bitcoin, prepaid credit cards or gift cards
- Threaten you with arrest or prison sentence
- Ask that you click a link to share your personal or financial details

Message
Yesterday 9:12

You have received \$493 from the Canada Revenue Agency last year for your taxes. Please fill in the following online form:

[Redacted link]

DEBIT/CREDIT CARD FRAUD

While making transactions with a debit card may be convenient, consumers need to use caution to ensure their account is secure. Fraudsters may steal money using your debit card in numerous ways, including:

- Installing a device, known as a skimmer, to read and copy your card number and PIN
- Sending an email claiming to be from your bank, asking for your banking information (phishing)
- Looking over your shoulder to record your PIN

HOW CAN I PROTECT MYSELF?

Fraudsters won't be able to take your money without your PIN. Go to extra lengths to protect it:

- Memorize your PIN, do not write it down
- Don't share it with **anyone**, especially online
- Change your PIN often
- Keep your debit card safe—do not share it

Business owners also need to see a physical card or verify a credit card with each transaction.

For more information to protect yourself against fraud, visit: yrp.ca/fraud

